

# LINE

## **TWO YEAR LIMITED SKIS WARRANTY**

*This document covers Line's one year limited warranty for Skis.*

### **LINE TWO YEAR LIMITED WARRANTY**

Line warrants this product to be free from defects in materials and workmanship for a period of (2) years from the original date of purchase at retail. It will be repaired, or replaced if, upon inspection at an authorized Line Service Center and sent to and agreed upon by a Line Warranty Service Technician, it is found to be defective in materials or workmanship.

This warranty does not apply to damage resulting from accident, abuse, negligence, **impact (striking a rock, post, ect.)**, repairs or alterations outside of our facility, or improper mounting of bindings, and is subject to specific terms and limitations as specified in this document. For warranty service, contact your nearest authorized Line Dealer.

### **TERMS**

#### **Purchasers responsibilities**

(1). The Purchaser must retain a copy of the **original Proof of Purchase** from the Dealer. **(If the original proof of purchase cannot be provided on a warranty return, Line will use the manufacturing date as the start of the warranty period).**

(2). Damaged product submitted for warranty service must be taken, **along with Proof of Purchase**, to the Line Dealer you purchased the product from **before expiration of the one year warranty period.**

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## **ONE YEAR LIMITED WARRANTY**

### **Line's Responsibilities:**

- (1). Products returned for warranty service shall be inspected by a Line Warranty Service Technician.
- (2). If the problem is judged by Line to be due to a factory defect, we will repair, or replace (with an identical or reasonably equivalent product) the product at our election, or we may elect to refund the purchase price (less reasonable depreciation based on actual use) if we cannot readily and quickly provide a replacement.
- (3). Skis marked with "DEMO" in the side wall are considered C+ or second quality and may only be replaced with skis that are considered C+ quality. C+ represents a cosmetic defect. Durability and performance are equal to an A-grade ski. All other aspects of the warranty policy will be handled as normal on this product.
- (4). Line will return the repaired or replacement product at our expense, but if we determine that there is no defect or that the defect resulted from causes not within the scope of this warranty, storage and or return of the product will be at the customers expense.
- (5). The Line Warranty Manager makes the final determination concerning defects in materials and workmanship.

### **Limitations**

- (1). Line limits all implied warranties (including, but not limited to fitness and merchantability) to one (2) year from the original date of purchase at retail. **In the event that the purchaser is unable to provide proof of purchase, the warranty period shall be one year from the date of manufacture.**
- (2). This warranty extends only to the original retail purchaser, and is not transferable.

### **Limitations Cont. on next page**

**TWO YEAR LIMITED WARRANTY**

**Limitations Cont.**

(3). Line's sole liability from this warranty is limited to repair and replacement of defective product. **Under no circumstances shall Line be held liable for death or injuries to persons, damage to property, or for incidental, contingent or consequential damages or expenses arising from the use of Line products.**

(4). **Replacement products under this warranty are warrantied only for the remainder of the original warranty period.**

**Dealers responsibilities on next page**

## **TWO YEAR LIMITED WARRANTY**

### **Dealers responsibilities**

(1). **Request a copy of the original Proof of Purchase** and determine if the product is still under warranty.

(2). Inspect the product to try and make a determination of the defect.

(3). Contact a Line Customer Service Representative and be prepared to give the following information.

- |                                    |                                     |
|------------------------------------|-------------------------------------|
| (a). Account number.               | (f). Product model and size.        |
| (b). City                          | (g). Original Purchase Date.        |
| (c). New or used product.          | (h). Serial number.                 |
| (d). Consumers name (Last, First). | (i). Point of contact phone number. |
| (e). Dealer reference number.      | (j). Defect description.            |

(4). Remove bindings and any other post applied devices from product.

(5). Send the product, packaged securely with the following information.

(a). **RMA number** received from K2 Customer Service Rep. **written on outside of package.**

(b). **RMA number and Copy of Original Proof of Purchase must be included inside of package!.** (Please enclose in an envelope).

(c). Send package to:

**ATTN: Warranty**

**2021 South 208<sup>th</sup> St.**

**Suite E.**

**Des Moines, WA 98198**

(6). The purchaser and or Dealer are responsible for binding removal and remounting and shipping and handling charges to the K2 service center along with non warrantable product back from the K2 Service center.